

Hung Hom Station to Transform into an Upgraded Interchange Hub New Interchange Arrangements for the East Rail Line and West Rail Line

The new Tuen Ma Line (“TML”) platform at Hung Hom Station (“HUH”) will be opened on 20 June 2021 (Sunday), i.e. one week before the commissioning of TML, and new interchange arrangements for the West Rail Line (“WRL”) and the East Rail Line (“EAL”) will be in place on the same day.

A series of upgrading works, including the construction of new platforms, have been implemented at HUH to cope with the full opening of the TML, as well as the commissioning of the Cross-Harbour Section of EAL. The new platforms will be put into service in phases according to the progress of the two projects. While the Cross-Harbour Section of EAL is still under construction, upon the opening of the new TML platform at HUH, passengers have to pass through the concourse to reach the existing EAL platform and the WRL (future TML) platform for changing between EAL and WRL (future TML) at HUH. (Please refer to annex for details).

Passengers will have to follow the new interchange arrangements until the commissioning of the Cross-Harbour Section of EAL and the full launch of the new two-level platforms at HUH. By then passengers will be taking the EAL and TML at the new platforms.

“Signage with colours corresponding to the relevant rail lines will be installed to direct passengers to the platforms they want to go to. We will also deploy additional staff, put up notices and make public announcements to assist and remind passengers of the new arrangements. In addition, we will leverage on different channels to inform the public of the new arrangements in advance,” said Ms Annie Leung, General Manager – Customer Experience Development of MTR Corporation.

Meanwhile, immediately after the opening of the new TML platform, five pathways over the old track areas of the WRL will be installed gradually to link up the EAL platforms at both sides. This will help divert passenger flows heading from the platform level to the concourse, as well as providing direct links for passengers to move between both EAL platforms in addition to the existing escalators on the platforms. These new pathways will commence service gradually starting from 20 June.

Also starting from 20 June, the schedule of the first and last trains of WRL, TML Phase 1 and EAL will be finetuned to facilitate passengers to change between these lines. In addition, the first and last trains on some Light Rail routes will be adjusted. The updated train timetable will be available at the relevant stations and the MTR Mobile app.

“With the early opening of the TML platform at HUH one week ahead of the commissioning of the full TML, trains on the WRL and TML Phase 1 would be operated according to the normal timetable of the future TML. This will help ensure the provision of reliable, smooth and sound travel experiences upon the commissioning of TML,” said Mr Sammy Wong, Chief of Operating of MTR Corporation.

Under the new arrangements, trains of WRL and TML Phase 1 will continue to use HUH and Kai Tak Station as terminus. Trains of TML Phase 1 will be able to pass through the two new stations, Sung Wong Toi and To Kwa Wan stations, as well as the TML platform at Ho Man Tin Station after offloading all passengers at the Kai Tak terminus. The empty trains will turn into WRL trains and pick up passengers again after calling at the new platform at HUH and continue their journey to Tuen Mun Station on WRL. On the other hand, WRL trains heading to the new platform at HUH from Tuen Mun will offload all passengers when reaching the HUH terminus. The empty trains will then pass through Ho Man Tin, To Kwa Wan and Sung Wong Toi stations. Upon arriving at Kai Tak Station, the trains will serve the TML Phase 1. These arrangements will be put into practice until the full line opening of the TML.

HUH, currently the terminus for WRL, EAL and Intercity Through Train, will be transformed into an interchange hub for a more extensive railway network. Eventually, passengers can change between EAL and TML at HUH to travel to Hong Kong Island, Kowloon and New Territories. Along with the transformation, a series of upgrading works have been implemented to bring a new look to HUH and an enhanced environment and experience for passengers.

“The newly constructed two-level platforms at HUH are more spacious than the existing ones and equipped with extensive facilities such as the “train car loading indicator”, platform screen doors and air conditioning. A sophisticated platform design that integrates with station art concepts has also been adopted. Meanwhile, the station concourse has also been revamped to create a spacious and airy environment. Together with new entrances/exits, and more entry/exit gates, seats and ticketing machines, passengers will be able to enjoy more convenient and comfortable MTR journeys,” said Mr Wong.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

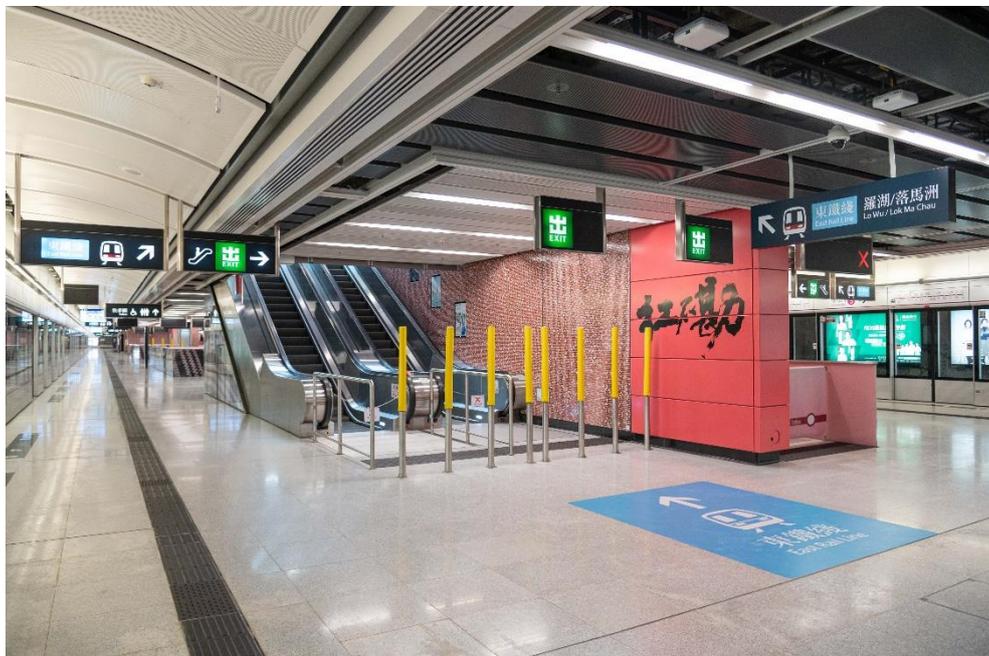
*includes our subsidiaries and associates in Hong Kong and worldwide

Captions:

1. Mr Sammy Wong, Chief of Operating of MTR Corporation and Ms Annie Leung, General Manager – Customer Experience Development of MTR Corporation introduce the enhanced facilities at HUH and the new interchange arrangements.



2. New interchange arrangements will be implanted at HUH starting from 20 June 2021 (Sunday). The station has various measures in place to assist passengers, including setting up signage with colours corresponding to the relevant rail lines to guide passengers to platforms they want to go. (Blue: EAL; Purple: WRL (will change to brown on 27 June 2021); Brown: TML).



Enhancement Works at HUH

<p>New Platform</p>	<p>Two levels of new platform have been constructed for the TML and the Cross Harbour Section of the EAL. The new platforms are more spacious and equipped with extensive facilities, such as the “train car loading indicator”, platform screen doors, public toilets and air conditioning.</p>  <p>The platform design integrates with the station art concepts to make train trips more enjoyable. Designed by local artist Ms Jaffa Lam, an art piece series entitled "Lost and Found" will be displayed at the station. The series includes a sculpture and glass patterns which are inspired by different types of luggage from different decades, symbolising the hustle and bustle of the station.</p> 
<p>Station Concourse</p>	<p>The concourse has been revamped to create a spacious and airy environment.</p> 

**Station
Concourse**

More entry/ exit gates, ticketing machines and seats added.



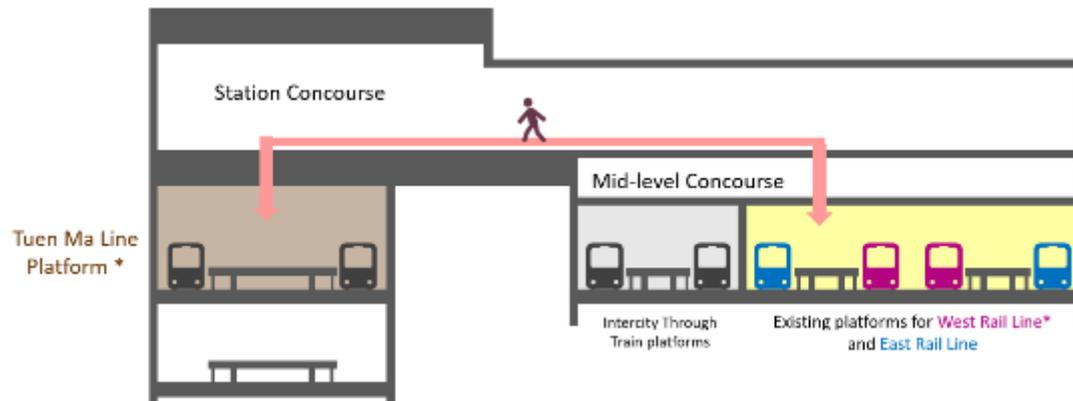
**Mid-level
Concourse**

Two entrances/ exits will be added to facilitate passengers from areas around East Tsim Sha Tsui and the Cross-Harbour Tunnel to directly access the station concourse and take TML trains.



New Interchange Arrangements

New interchange arrangements will be implemented at HUH on 20 June. Passengers transferring between the WRL* (the future TML) and the EAL will have to pass through the concourse, one level above the platforms, to travel between the existing and new platforms.



(*TML will commence service on 27 June, while starting from 20 June, the WRL will use the new TML platform to pick up and drop off passengers)